

Wonderhub Camp Information Guide

Welcome to Wonderhub's Wonder Camp!

To help you and your camper(s) prepare for their “wonder”ful camp experience, please read through the following information carefully. If you have any questions, please do not hesitate to contact us by phone or email.



Camp Contact Details

If you have any questions or need to get in touch with the Camp Leaders for any reason, please call 306-249-3574 (on Mondays, use extension 236; Tuesday through Friday, extension 222), or email programming@wonderhub.ca.

Drop off & Pick up

Camp programming runs from 9:00am – 4:30pm.

You can drop off your camper(s) anytime between 8:30am – 9:00am, and pick them up anytime between 4:30pm – 5:00pm.

Parents/guardians are required to sign your camper(s) in and out of each camp day before they will be permitted to enter or leave the camp space.



As part of your camp registration, you listed the names of any additional people authorized to pick up your camper(s). Campers will not be released to anyone not on that list. If someone else will be picking up your child, please let the Camp Leaders know in the morning at drop off so that person can be added to the list.

Only the main contact on the registration form may add or remove names to the authorized pick up list.

Pick Ups During the Camp Day

If you need to pick up your camper(s) prior to 4:30pm, please let us know as soon as possible so we can be prepared to have them ready to go should campers be outdoors during that time.

Missing a Day

If your camper will be missing from camp for any reason, please call Wonderhub to let us know.

Late Fees

A late fee will be charged for any campers who are picked up late. The following fees apply:

- ⇒ For pick ups up to 15 minutes late, a \$10 charge will be added
- ⇒ For each minute past the first 15 minutes, a \$1 charge will be added

Activities

Wonder Camps feature several activities throughout the day supervised by our Camp Leaders. Some examples of the activities that may occur include, but are not limited to:

- ⇒ Outdoor Exploration
 - ✿ At certain points during the day, campers will head outside, weather permitting, to play and explore at Nutrien Playland, located in Kinsmen Park, go on a nature walk down the Meewasin Trail, or to play some games and build in the open green space beside Wonderhub
 - ✿ Campers are expected to go outside during light rain or snow, and if the temperature falls between -26°C and +30°C (windchill or humidex inclusive)





→ STEAM Based Activities or Projects

- Many of the activities or projects campers will participate in during the day have elements of Science, Technology, Engineering, Art, and Math in varying and age-appropriate degrees
- This may include designing and building something out of blocks, experiencing science experiments, creating with a variety of craft supplies and materials, and more

→ Movement & Socialization Games

- Campers will spend time playing in both organized and freestyle ways to encourage movement and socialization

→ Story Times

- Campers will have the opportunity to listen to stories inspired by the camp theme that will help to inspire their activities and creations

→ Other Activities

- And of course, camper(s) will have plenty of time each day to explore each of the galleries in Wonderhub in smaller groups!

What to Bring

→ Lunch & Snacks

- Please pack your camper(s) a lunch with enough for 2 snack breaks as well. There is no access to a fridge or microwave

Please do not pack any food that may contain nuts

→ Water Bottle

→ Appropriate Clothing

- Campers will have the chance to discover, create, explore, learn, and play and sometimes this can get messy! While we do try to use mainly washable materials, we recognize that some pigments and stains may be more difficult to remove and encourage campers to dress accordingly or bring a spare set

- ✿ For our Summer Wonder Camps, campers should also bring a set of swim clothes and a towel in a separate bag labelled with the camper's name as they will have the opportunity to cool down in the spray park across the street



- ✿ Please leave indoor shoes at home. Wonderhub is a shoe-free facility and this includes our camp space. Socks are encouraged

⇒ Prep for the Weather

- ✿ During our outdoor exploration time, all campers are expected to head out as a group, and should come prepared for the weather each day. In the colder months, this includes winter boots, ski pants, jacket, mitts, toque, scarf. In the warmer months, this includes

a hat, running shoes, sunglasses, sunscreen, bug spray

Camp Leaders are not permitted to provide or apply sunscreen or bug spray to campers. Please apply prior to arrival at camp or ensure that your camper is able to apply it by themselves

⇒ Personal Items

- ✿ Campers should not bring any personal items such as toys, cell phones, games, smart watches, or money to camp

Staff are not responsible for the loss or damage of items brought to camp

⇒ Lost and Found

- ✿ Any items found after camp has ended will be placed in Wonderhub's lost and found. This is located in the Gift Shop off of the main lobby and can be accessed during Wonderhub's regular operating hours



Health & Medical Info

- All campers must be able to use the bathroom independently
- If a child becomes ill while at camp, they will be moved to a separate space, their belongings and take-home creations will be gathered with them, and a phone call to their parent/guardian will be made requiring immediate pick up from camp
- If your child requires medication for any allergies or other conditions, it should be administered prior to camp when possible. If it must be taken during the camp day, parent/guardians are responsible for ensuring their camper is informed on how to administer it themselves and should inform Camp Leaders on when it should be taken. Camp Leaders will supervise the camper while they take any medication but may not assist or administer any for them
- Any medication that will be present at camp including medication that must be taken during the camp day, inhalers, and epipens must be handed to Camp Leaders at drop off to be kept in a secure location within Wonderhub which is inaccessible to other campers. Medication must be clearly labelled with the child's name and directions for use



Camp Etiquette & Expectations

It is important that all of our campers feel welcome, safe, and engaged during Wonder Camp.

Wonderhub is a space to come together, celebrate community, and learn through play. We expect all campers to show respect to their Camp Leaders,

each other, the materials, the museum, and themselves. Our Camp Leaders strive to lead by example through demonstrating positive words and actions, and reinforcing these behaviours in campers.

While we do allow for reasonable accommodations to support any camper who may require additional considerations during camp, there are certain levels of support that we are not able to provide, such as a 1:1 support person. Please do not hesitate to contact us for more information.



Should any camper exhibit any negative behaviours that disrupt the camp experience of other campers, Camp Leaders will give them a warning that the behaviour is not welcome or appropriate and attempt to redirect the camper back to the current activity. If the behaviour continues with no improvement, Camp Leaders reserve the right to send the camper home for the remainder of the day.

⇒ The following 3 strike system applies to any non-physical inappropriate or negative behaviours:

✿ 1st Strike: Warning

✿ 2nd Strike: Phone call to parent/guardian informing them of the situation

✿ 3rd Strike: Phone call to parent/guardian requiring immediate pick up from camp

At Wonderhub, each day is a new day. For multi-day camps, campers will be welcome back for a fresh start. Any strikes received will not carry over day to day

⇒ Immediate removal from the camp day and/or week regardless of strikes or warnings is possible when:

✿ A camper deliberately causes physical harm to another camper, staff member, or guest at Wonderhub

✿ A camper deliberately causes damage to, or destroys the property of others or to Wonderhub's facilities or exhibits. Damage to property will be paid for by the parent/guardian

In the event that a camper must be removed from camp due to behaviour, you as the parent/guardian are obligated to pick your camper up from camp promptly. No refund will be issued.

Any behaviours and consequences that occur will be logged by Camp Leaders and shared with parents/guardians each day.

Camp Feedback Survey

A link to our Wonderhub Program Participant Survey will be emailed out following the conclusion of each camp. Please take the time to fill out the form. Your comments and concerns are important to us.



Cancellation & Refund Policy

- ⇒ A 50% refund will be provided for cancellations submitted less than 2 weeks before the first day of camp
- ⇒ No refund will be provided for cancellations submitted less than 7 days before the first day of camp
- ⇒ All refunds are subject to one of the following administration fees:
 - ✿ \$20 for a single day Wonder Camp
 - ✿ \$75 for a 4 or 5 day Wonder Camp
- ⇒ Cancellation requests should be submitted to programming@wonderhub.ca and must include the child(ren)'s full name and camp date(s) requested.



Thank you for choosing Wonderhub for your child's summer adventures this year. We look forward to meeting them and having a "Wonder"-filled time!

