



Membership Terms and Conditions

The purchase or use of a Nutrien Wonderhub membership constitutes acceptance of the following terms and conditions.

Membership Validity

- Memberships are valid for 6 months or 12 months from the date of purchase.
- Membership start dates cannot be postponed.

Family Memberships

- All individuals (up to five, with a minimum of one adult and a maximum of two adults) included on a family membership must be listed at the time of purchase.
- Family memberships are intended for immediate family members living at the same address (e.g. parents/guardians and children) who visit together frequently.
- Family memberships may not be shared or split with extended family members, friends, or individuals from other households.

Membership Verification

- Memberships are digitally tracked in Wonderhub's membership system.
- All members are required to check in at the front desk upon each visit.
- All individuals on a membership must be listed to receive free admission and member benefits.
- Wonderhub may request photo identification for adults and government-issued identification (e.g. provincial health card) for children.
- All memberships issued by Wonderhub are non-refundable and non-transferable and are for the exclusive use of the person(s) to whom it is issued.
- Misuse of a membership may result in cancellation without a refund.

Membership Updates

- Members can update minor changes, such as a new email address, mailing address, or phone number, at the front desk.
- More significant updates, including membership upgrades and updates to member names (e.g. updated surname, adding a spouse, adding a child, etc.) require manager approval by emailing your request to explore@wonderhub.ca. Approved requests may take between three to five business days to be updated in the membership system.

School Visits, Group Visits, and Birthday Parties

- Memberships cannot be applied toward school program fees, birthday parties, or other group visit admission.

- Checking in separately as a member during a school visit, group visit, or birthday party, removes the member from the group visit and all associated programs and activities.

Special Events and Travelling Exhibitions

- Some special events or ticketed exhibitions may not be included with membership.
- Additional fees for members will be clearly advertised when applicable.

Parking

- Free three-hour parking, in a City of Saskatoon public parking lot, is available on a first-come, first-served basis; availability is not guaranteed.

General Terms and Conditions

- Memberships are non-transferable and non-refundable.
- Wonderhub may change operating hours, membership prices and benefits, or other prices at any time and without notice.
- Exhibits, areas of the museum, or the full facility may be temporarily closed for special events, maintenance, or other operational needs.
- Wonderhub may refuse entry and/or cancel a membership without refund if the member, or any family member named on the membership: abuses access; behaves in a disrespectful, threatening or abusive manner; violates the terms and conditions of membership; intentionally damages, or allows the damage of, property including exhibits; or violates museum or facility rules.

Privacy

- Wonderhub values the privacy and security of personal information.
- By purchasing or using your membership, you consent to the collection and use of your personal information for membership and museum administration.
- Wonderhub does not rent, sell or trade personal information.

About Nutrien Wonderhub

Nutrien Wonderhub is a non-profit organization and Saskatchewan's only children's museum. Located in Saskatoon's historic Mendel Building on Treaty 6 Territory and the Homeland of the Métis, Wonderhub brings children and families together to create, learn, and play. Through hands-on exhibits and educational programming, children ages 0–9 explore endless possibilities, enriching their imaginations and their lives. Wonderhub offers a safe and accessible space that encourages curiosity where kids can learn through play while immersing themselves in unique experiences you can't get anywhere else.

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